

# The Wardrobe Virtual Bingo FAQ

Thank you for joining us to play Virtual Handbag Bingo benefitting The Wardrobe. The event will be held live on Zoom on Thursday, February 4 from 4:30-6pm. Before the event, please read through the following answers to frequently asked questions to learn how to play Bingo *virtually*.

## Preparing to Play

### **How many cards do I need to play Bingo?**

That's up to you! Playing cards are included with your entry to the event, 2 or 4 depending on the selected package. Unlike in-person Bingo, the cards you are issued will be reset and reused for each game. The more cards you play- the better your odds are to win each game. You can purchase additional playing cards at any point.

### **How do I get my playing cards?**

On the day of the event, you will receive an email from the sender "Bingo Invite" (bingo@mail.mfbc.us) with the subject "Bingo Game Invites". In this email will be the prompt "You can access bingo cards from this link" followed by a hyperlink. When you click on that link you should be taken to a new webpage showing the number of cards you purchased. You may need to scroll down to see them all. If you still do not see the correct number of cards, click on "Choose Cards" at the top of the page and make sure the boxes next to each ID# are checked. You can adjust the display by changing the magnification percentage at the top of the page. If you do not receive all your playing cards by 12pm on February 4, email [lisa@wardrobepa.org](mailto:lisa@wardrobepa.org).

### **I'd like to play with physical cards.**

If you prefer to mark a physical board you can print the cards. Be sure each cards ID# is visible. You can print enough copies to use fresh cards for each of the 6 games or use movable markers, such as coins, instead of marking with a pen so each card can be reused.

### **What type of device is best for playing virtual Bingo?**

We suggest using a computer that can accommodate two separate internet windows, or two devices- one for playing Bingo and one to participate in the Zoom room. We do not recommend using a smartphone for Bingo as the screen size is not optimal for playing multiple cards.

## During the Event

### **How do I join the event?**

A Zoom link will be emailed you on the day of the event. If you are new to Zoom, you will *not* need an account to join, but you may need to download the Zoom app. To be safe, join the Zoom room early to test the function and work out any technical difficulties. The room will

open at 4:15pm, the event will begin promptly at 4:30pm. Please make sure at least your first name is displayed. You may turn your video off at any point and continue to play. Players will be muted so everyone can hear instructions and Bingo calls clearly.

### **How do I play Bingo virtually?**

Bingo calls will be announced in the Zoom room and typed in the chat should you miss one. Each call will include a letter and number. If that number appears on your board in the corresponding letter column, click on that square and a red “x” should appear. The goal is to get 5 squares in a single line- vertically, horizontally, or diagonally. Don’t forget to mark your “Free Space”! In between each game select “Reset” above each playing card. There will be 6 games in 3 rounds of 2 games each, with short video breaks between rounds.

### **What do I do if I get Bingo?**

Because all players will be muted, you will need to unmute yourself to yell “BINGO!” You can also type BINGO in the chat, send a Zoom “reaction”, raise your hand, or jump up and down- anything to get our attention! A Wardrobe representative will be monitoring the chat and Zoom room for this purpose. When we call on you, please tell us the ID# of your winning card and where the winning line is - “G column”, “diagonal bottom left to top right”, etc.

### **How are prizes selected?**

All available handbag prizes will be shown at the beginning of the program and will be on display throughout the event. Each winner will have the choice of selecting a purse from the remaining available handbags or receiving a voucher to pick one out in-person at one of our stores. We will announce winners for each of the 3 raffle prizes at the end of the event.

### **How do I make a purchase during the game?**

Purchases for additional playing cards and raffle entries can be made at any time from the [Give Lively ticketing page](#). Playing cards will only be sent during the video breaks between rounds. Please be sure you use the same email address you used to register. At the beginning of a new round, we will remind you refresh your webpage and your additional cards should be added to your existing cards. If they do not show, please alert us right away.

### **What if I need help during the event?**

A Wardrobe representative will actively monitor the chat. This person will identify themselves at the beginning of event. If you have a question you can send it in the chat either to the group or the chat manager directly.

If you have any questions prior to the event email [lisa@wardrobepa.org](mailto:lisa@wardrobepa.org)